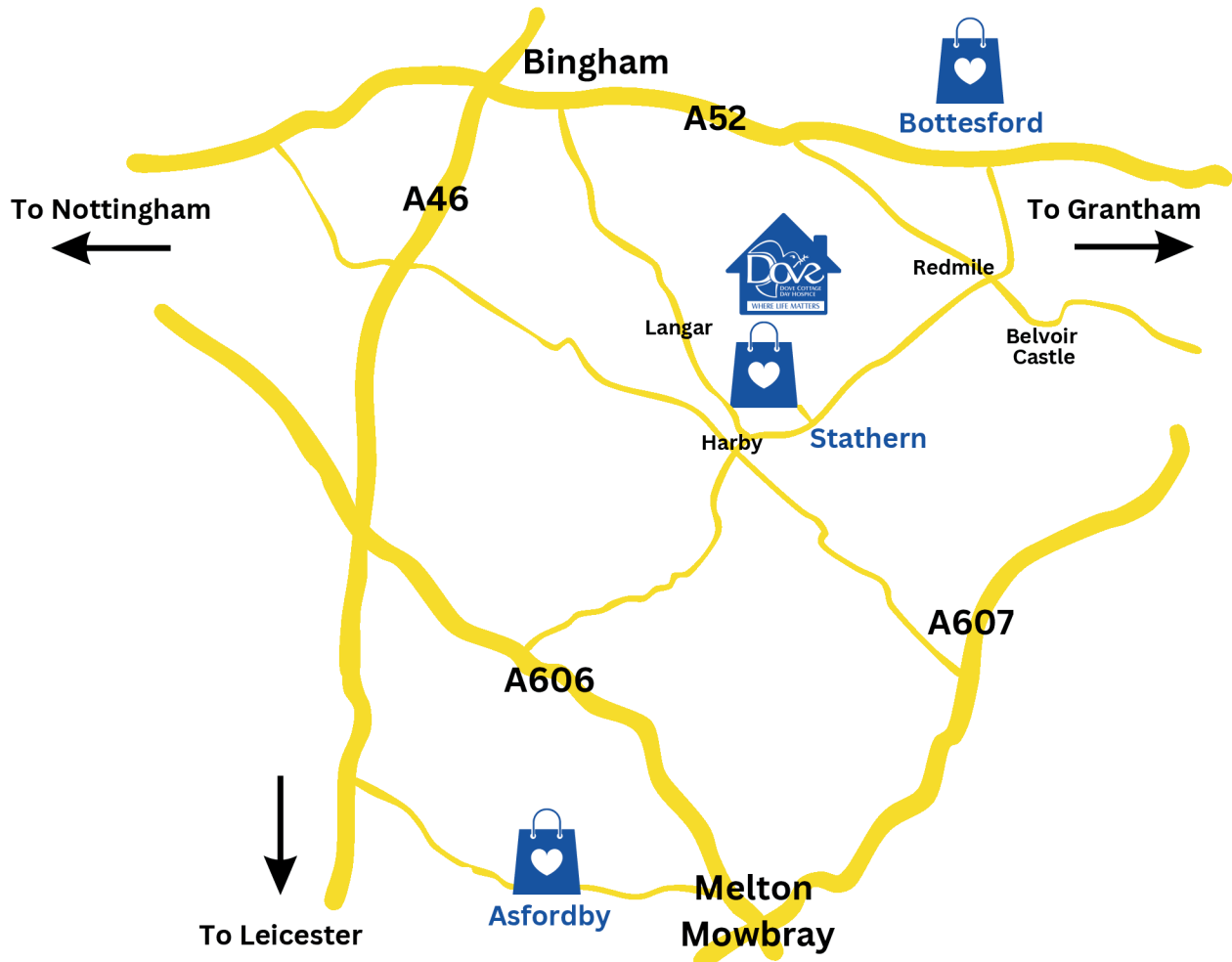




Dove Cottage Day Hospice Charity Shop Locations



Hospice: Canal Lane, Stathern, **LE14 4EX**

Tel: 01949 860303



Charity shops:

Stathern: Canal Lane, Stathern, **LE14 4EX**

Tel: 01949 861950 Mon - Fri: 10.30am - 4.30 pm



Stathern FB page

Bottesford: Market St, Bottesford, **NG13 0BW**

Tel: 01949 844467 Open Mon-Sat: 9am - 4pm



Bottesford FB page

Asfordby: 9 Bradgate Lane, Asfordby, **LE14 3YD**

Tel: 01664 668934 Mon-Fri: 9.30am - 4.30pm

Sat: 10am - 4pm



Asfordby FB page

www.dovecottage.org



Cotgrave Shop Closure

Frequently Asked Questions

Why is the Cotgrave charity shop closing?

The costs of running the Cotgrave shop now exceed the income that it generates. As a charity, we must ensure every pound is used as effectively as possible to support patient care and family services. Although this was a very difficult decision, it is necessary to help protect the long-term future of the hospice.

When will the shop close?

The last day of trading will be on Friday 28th August 2026.

Is Dove Cottage Day Hospice in financial difficulty?

Like many hospices across the UK, we are facing significant financial pressures. Rising operational costs, increasing demand for services and challenging fundraising conditions have all contributed to a more difficult financial environment. However, this decision has been made proactively to strengthen the hospice's financial sustainability and protect our core services for patients and families.

Is the hospice itself at risk of closing?

No. Dove Cottage Day Hospice remains fully committed to providing its vital services. The decision to close the Cotgrave shop has been taken specifically to help safeguard the future of the hospice and ensure resources are focused where they have the greatest impact.

Why not keep the shop open and hope trading improves?

We have been monitoring the sales figures for several months now and unfortunately the shop has seen consistent decline each month. Continuing to fund a loss-making operation would divert valuable resources away from patient care and support services.

Dove Cottage are not alone in the struggle against falling profits and increasing costs. There have been several other instances of other charities closing their shops in recent months.



Were any alternative options considered before deciding to close?

Yes. We undertook a comprehensive review of our income-generating activities and considered various options before reaching this decision. The closure was only approved after careful assessment of the shop's financial performance and future viability.

How many staff and volunteers will be directly affected by the closure?

The Cotgrave shop currently has 4 part-time members of staff and 4 regular volunteers.

What will happen to the shop staff?

We are committed to supporting affected staff members throughout this process and will follow all appropriate employment procedures. Our priority is to treat colleagues fairly, respectfully and with compassion.

What will happen to volunteers at the Cotgrave shop?

We are extremely grateful for the dedication and support shown by our volunteers over the years. Where possible, volunteers will be offered opportunities to continue supporting Dove Cottage through our other shops, fundraising activities or other volunteering roles.

Can I still donate items to the Cotgrave shop before it closes?

We are asking for customers to refrain from donating items to the Cotgrave shop during its final weeks whilst we clear the current stock, however items will be gratefully received at our other shops in Asfordby, Bottesford and Stathern.

Can I still shop with Dove Cottage online?

Yes. Our online retail operations through platforms including eBay and Vinted will continue to operate as normal.

How much funding does Dove Cottage receive from the NHS?

Less than 4% of our funding comes from the NHS. The remaining 96% must be raised through fundraising, donations, grants, community support and retail income.

Will services for patients and families be affected?

The purpose of this decision is to help protect and sustain services for patients and families. By focusing resources on frontline care and financially sustainable activities, we aim to minimise any impact on those who rely on our support.



How can I help Dove Cottage following the shop closure?

There are many ways supporters can continue helping Dove Cottage:

- Make a regular monthly donation
- Visit and shop at our remaining stores
- Buy from our online shops
- Volunteer your time
- Organise or take part in fundraising events
- Encourage local businesses to support the hospice
- Leave a gift in your will

To find out more about the services that Dove Cottage Day Hospice offer to support local families living with life-limiting conditions, and how you can help, please visit our website:

www.dovecottage.org



Help sustain our hospice for the next 30 years

Please consider becoming a regular supporter today and help us continue delivering local, compassionate hospice care in our community.

By making a regular monthly donation, you can provide the sustainable funding that allows us to plan ahead, support more families, and ensure that hospice care remains available for everyone who needs it, now and in the years to come.

A small gift each month can make a lasting difference.

To sign up for a regular monthly donation visit our website: **www.dovecottage.org/donate**



Thank you!